

## TOSHIBA REDEMPTION TERMS AND CONDITIONS

"Redemption Program" means **2009Q3 - Satellite L500/01E - \$100 Cashback**

"Participant, **you or your**" means an end user who is a resident of a Designated Country and purchases a Product from a participating Toshiba Authorised Reseller during the Promotional Period.

"Toshiba Authorised Reseller" means: any Toshiba Authorised Channel Partner

"Designated Country" means: Australia and New Zealand

"Product" means the following: Satellite L500/01E

"Eligible Part Numbers" means the following: PSLJ0A-01E013

"Promotion Period" means: 20 June 2009 until 20 October 2009 (dates are inclusive)

"Toshiba, we, us, our" means Toshiba (Australia) Pty Limited ABN 19 001 320 421 of Building C, 12-24 Talavera Road, North Ryde, NSW 2113.

"Valid Tax Invoice" means a receipted tax invoice from the Toshiba Authorised Reseller to the Participant that meets the requirements of the "Designated Country's" relevant tax legislation.

"Toshiba Redemption Postal Address" means:

TOSHIBA REDEMPTIONS  
PO BOX 4187  
MACQUARIE CENTRE  
NORTH RYDE NSW  
AUSTRALIA 2113

### Information on how to redeem your Redemption entitlement forms part of these terms and conditions.

1. You must **within ten (10) days of purchase of an eligible Product from a Toshiba Authorised reseller:**
  - a. Complete and submit an official online redemption claim form on the Toshiba Redemption Website, <http://www.isd.toshiba.com.au/redemption>.
  - b. Print your completed claim form bearing our system generated claim reference number.
  - c. (i) Make a legible copy of your receipted Valid Tax Invoice including ABN (where applicable) showing your payment receipt and the **serial number of the product(s) purchased. This is your proof of purchase.** The claim will be declined where you cannot supply this information. Handwritten tax invoices and/or delivery dockets are not accepted and claim will be declined; **and (ii) You must with fifteen (15) days of registering the online claim mail both documents specified in Clause 1 (b) and 1 (c)(i) to our Toshiba Redemption Postal Address (see above), otherwise your claim will be declined.**
2. You certify that you own the eligible product and it is not owned by another party who may have legal claim to the redemption. We reserve the right to refuse any claim if the product purchased is returned to us for any reason.
3. It is your responsibility to ensure that the information provided is correct and accurate in the online claim form. We will not be liable in any way if benefits or promotions or redemptions are unavailable as a result of a technical malfunction, operator fault, errors resulting from computer hardware or software errors or failure.
4. The redemption will be issued to the Participant named on the online redemption form (which must be identical to the entity recorded on the receipted Valid Tax Invoice).
5. We accept no responsibility for late, lost or misdirected mail.
6. Claims are not transferable or assignable.
7. Allow us approximately 55 working days for processing of your redemption claim from the date we receive your documents for processing.
8. You can only claim redemptions for a maximum of 5 Products from this Redemption Program and from your Valid Tax Invoice. Toshiba will redeem the first five Products detailed in your Valid Tax Invoice where it contains more than 5 Products.
9. Where the redemption is a monetary amount, it will be paid in the currency of the designated country of the participant.

10. Other Toshiba computer products and accessories are not included as part of the Redemption Program unless otherwise defined as an eligible Product. The redemption offer is not available for products sold in conjunction with any other promotion or as a promotional product bundle.
11. We reserve the right to vary, modify or cancel the redemption program at any time without notice.
12. This promotion is not open to any Toshiba staff or Toshiba Channel Partner staff member or family member, and is only open to eligible Participants.
13. Our decision on all matters pertaining to this promotion is final and no correspondence will be entered into, except as otherwise stated in these terms and conditions.
14. These terms and conditions shall be governed by and construed in accordance with the laws in force in New South Wales, Australia.