

TOSHIBA

Leading Innovation >>>

Redemption Terms and Conditions

"Redemption Program" – LCD TV – 5 Years Warranty

"Participant" means an end user who is a resident of a Designated Country and purchases a Product from an Authorised Toshiba Reseller in the Designated Country during the Promotional Period. Government buyers and Corporate contract and commercial buyers are ineligible.

"Authorised Toshiba Reseller" means: All Toshiba Authorised Retailers

"Designated Country" means: Australia

"Product" means the following: Toshiba LCD TV

"Eligible Part Numbers" means the following: 20V300A, 32A3500A, 37A3500A, 42A3500A, 26A3000A, 32A3000A, 37A3000A, 42A3000A, 26WL66A, 32WL66A, 37WL66A, 42WL66A, 47WL66AS, 32WL68A, 37WL68A, 42WL68A, 47WL68A, 32WLT66A, 37WLT66A, 42WLT66A, 47WLT66A, 32C3000A, 37C3000A, 42C3000A, 32C2000A, 37C2000A, 37X3000A, 42X3000A, 46X3000A, 52X3000A, 57X3000A, 37XV500A, 42XV500A, 47XV500A

"Promotion Period" means: 18/04/2008 – 31/05/2008.

"Close Date" for online claims means: 14/06/2008

"Redemption Items(s)" means: 4 Years Extended Warranty for C2000 Series Models; 3 Years Extended Warranty for all LCD TVs except for C2000 Series models.

"Toshiba" means Toshiba (Australia) Pty Limited ABN 19 001 320 421 of Building C, 12-24 Talavera Road, North Ryde, NSW 2113.

"Valid Tax Invoice" means a receipted invoice from the Authorised Toshiba Reseller to a Participant and that meets the requirements of the "A New Tax Systems (Goods & Services Tax) Act 1999".

"Toshiba Redemption Postal Address" means:

TOSHIBA REDEMPTIONS
PO BOX 4187
MACQUARIE CENTRE
NORTH RYDE NSW
AUSTRALIA 2113

Information on how to redeem your Redemption entitlement forms part of these terms and conditions.

1. The Participant must: (a) purchase the Product in the Designated Country specified, during the Promotion Period" from an Authorised Toshiba Reseller. (b) Complete the official online redemption claim form. (c) Send the printout of the submitted online redemption claim form and a legible copy of the receipted Valid Tax Invoice to the Toshiba Redemption Postal Address. Otherwise, the claim will be declined. Handwritten Tax Invoices and delivery dockets are not accepted and claim will be declined.
2. Participants have 10 working days to mail all documents required as specified in Clause 1, otherwise, the claim will be declined.
3. Allow approximately 10 working days for processing from the date Toshiba receives your completed online claim form printout and copy of your receipted Valid Tax Invoice for processing.
4. No Redemption Items will be issued until the Close Date of the online claims and then within 45 working days after the close date.
5. No more than 5 Products from the same Redemption Program may be claimed from any one Participant or receipted Valid Tax Invoice. Toshiba will only redeem up to the value of 5 redemption items per Participant.
6. Other Toshiba computer products and accessories are not included as part of the Redemption Program unless otherwise defined as Product.
7. Product redemption to be delivered via email to the Participant.
8. No responsibility is accepted for late, lost or misdirected mail.
9. All online claims must be received by 5:00pm Australian EST on the Close Date of the online redemptions. No claims will be accepted after this time.
10. Claims are not transferable or assignable.
11. Claims will be deemed invalid if the same tax invoice is used on more than one claim form.
12. Toshiba will use the information contained in the claim form to send updates to the Participant on the status of their claims, contact Participants if it has any queries regarding claims, and to send promotional offerings and if you don't agree to this term you may not participate in the Redemption Program.
13. This promotion is not open to any Toshiba staff or Toshiba Channel Partner staff member or family member, and is only open to Participants.
14. Toshiba's decision on all matters pertaining to this promotion is final and no correspondence will be entered into, except as otherwise stated in these terms and conditions.
15. These terms and conditions shall be governed by and construed in accordance with the laws in force in New South Wales, Australia.

TOSHIBA REDEMPTION WEBSITE

<http://www.isd.toshiba.com.au/redemption>

REDEMPTION INQUIRIES

Email: redemption@toshiba-tap.com

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